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GOVERNMENT OF RAJASTHAN  
(RURAL DEVELOPMENT AND PANCHAYATI RAJ DEPARTMENT)

No.:F51 (2) RD/GR /Rules/NREGA/2010

Dated: 28.7.2010

NOTIFICATION

In exercise of the powers conferred by sub-section (1) read with clause (d) of sub-section (2) of section 32 of the National Rural Employment Guarantee Act, 2005 (Central Act 42 of 2005) Government of Rajasthan, after having published the Draft Rules (Grievance Redressal Rules), calling for objections and suggestions, Notified on 2<sup>nd</sup> March 2010 and published in Rajasthan Gazette Extraordinary dated 10<sup>th</sup> March 2010 and after having considered the suggestions received thereon, hereby makes the following rules, namely:-

**1. Short title and commencement.** - (1) These rules may be called the Mahatma Gandhi National Rural Employment Guarantee (Grievance Redressal) Rules, 2010.

(2) They shall come into force on the date of their publication in the Official Gazette.

**2. Definition.**- (1) In these rules, unless the context otherwise requires,-

(a) "Act" means the National Rural Employment Guarantee Act, 2005 (Central Act 42 Of 2005);

(b) "Appellate Authority" means authority referred to in rule 7;

(c) "Form" means form appended to these rules;

(d) "Grievance Redressal Officer" means officer referred to in rule 3;

(e) "Section" means section of the Act; and

(f) "Commissioner" means Director/Commissioner, NREGA appointed by the State Government and includes Additional Commissioner.

(g) Ombudsman:- Means any person appointed under clause 3 of the instructions for MG NREGS Ombudsman formulated under section 27 of MG NREGA Act and includes the Deputy Ombudsman.

(2) Words and expressions used in these rules and not defined in these rules but defined in the Act shall have the same meaning as assigned to them in the Act.

**3. Grievance Redressal Officer.**- The Programme Officer at the Panchayat Samiti level and the District Programme Coordinator or any other officer authorized by the District Programme Coordinator shall be the Grievance Redressal Officer at the District level.

**4. Complaint.**- (1) Any Complaint regarding implementation of the Act, Scheme, financial irregularities or corruption may be filed by any person either in writing or orally in the office of concerned Grievance Redressal Officer/Gram Panchayat or dropped in complaint box installed for this purpose. In the complaint, details of complainant or grievance shall be mentioned or it may be filed in form - I. In case of oral complaint, brief description of the complaint shall be entered in the complaint register. The complaints received in Gram Panchayat office shall be forwarded by the Secretary Gram Panchayat, after entering it in complaint register, within seven days, to the concerned Grievance Redressal Officer and receipt in form II shall be issued to the complainants.

(2) In the office of the Grievance Redressal Officer and Gram Panchayat, a complaint box shall be installed at a conspicuous place. A complaint register in form - III shall be maintained in the office of the Grievance Redressal Officer as well as at Gram Panchayat. All Complaints received, whether written or oral, shall be entered in the Complaint Register and numbered

